Productivity meets simplicity.

YOUR VIRTUAL OVERLAY

✓ **Makes call centers more productive**
✓ **Empowers agents with confidence**
✓ **Leaves customers more satisfied**

Cue enhances while resolving your call center's fragmented processes and workflow by:

- • • • Lowering call time-to-resolution, after-call work, and onboarding or training times,

- • • • Empowering agents to quickly access and share information while reducing data repetition.

- • • • Improving call flow, and humanizing the conversation for a smoother experience.

See what Cue can do for you.
itscue.com

Enter Cue

Whether your focus is customer service, technical support, or sales, our powerful overlay helps you build a better, and more unified agent ecosystem by providing them with the tools they need to get the results you expect.
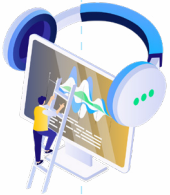
Control The Conversation
Scripting, dialogue flow, and answer branches are all part of the equation.

Efficiencies & Automations
Our "one-time data entry" feature, pushes data and auto-fills wherever you need them to be.

Wayfinding & Visualizations
Cue provides you with visual prompts and cues, whether to the next screen or system.

Dynamic Clarifications
Provide your agents with faster access to queries, FAQs, and knowledge banks, keeping calls on-point.

Analytics & Optimizations
Through performance data and streamlining processes, you'll see an oversized return on your investment.

On average Cue has led to better call compliance, 5-star performance reporting, and an overall streamlined process producing powerful stats.

50% Decrease In Training Time

28% Reduction In Ticket Handle Times

21% Increase In Outbound Conversations
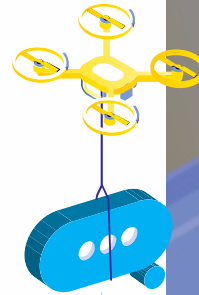
Curious to see what Cue can do for you?

Call (888) 959-3529 for a product demo or visit

itscue.com